

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

March 15, 2011

**VIA E-MAIL**  
**RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Thor Motor Coach  
Defect and Non-Compliance Report

Dear Mr. Smith:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Model Name</u>	<u>Model Year</u>
Four Winds	2011
Four Winds Siesta	2011
Chateau	2011
Chateau Citation	2011
Freedom Elite	2011

These motorhomes were built between 2/1/11 and 3/9/11. The total number of motorhomes subject to this recall campaign is 126.

- B. Description of Defect. The wiring for the oxygen (O<sub>2</sub>) sensor that connects to the catalytic converter may not be properly secured. When not secured, wiring can fall onto the exhaust; melt and short out causing a check engine light (CEL) and in some cases will cause the engine to shut down while driving. If the engine were to shut down while driving, there is a potential for property damage, personal injury or death.
- C. Basis for Determining that a Defect Exists. TMC received several warranty reports pertaining to this defect. Upon further investigation it was determined the O<sub>2</sub> sensor was not properly secured. TMC used production data to determine the start and end points of the vehicles involved.

- D. Remedying of Defect. The recall campaign to be implemented by TMC to remedy the safety defect will include notification to all registered owners of the subject motorhomes, including but not limited to all dealers with such motorhomes in their inventory. The O2 sensor will be secured to the installed clamp by adding an additional fastener. As will be set forth in the registered owner notification letter, this defect will be corrected by TMC at no expense to the owner.
- E. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect. A copy of the Owner's notification letter is attached for approval.
- F. Dealer Notifications. TMC will notify all TMC dealers of the safety defect. A copy of the Dealer's bulletin is attached for approval. This bulletin will be transmitted electronically to the TMC dealer population.
- G. Quarterly Reporting Requirements. TMC will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. TMC's internal number is RC000031.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Mark Stanley at TMC directly at (877) 500-1020 EXT. 2095.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager